

## Privacy Policy

Nemalux Inc. (Nemalux) understands that privacy is a critical issue for all our customers and is committed to protecting customer personal information. Therefore, Nemalux limits the information we collect about our customers collected about customers and potential customers to what we need is needed for internal business purposes only. We obtain your consent if we wish to use your Consent will be requested if information is required for any other purpose and before collecting information from third parties such as credit bureaus.

We want to earn our customers' trust by providing safeguards to protect personal information as we continue to provide valuable products and services.

Nemalux's Privacy Policy is designed to comply with Canada's Personal Information Protection and Electronic Documents Act including the ten principles set out in the National Canadian Standards Association: Model Code for the Protection of Personal Information. Based on these guidelines and Nemalux's best business practices, ten privacy principles have been customized to meet the specific needs and expectations of our customers.

The Privacy Policy at Nemalux is a formal statement that outlines the minimum requirements for the protection of personal information. The objectives of the Privacy Policy are to promote responsible management of personal information, and to inform our customers of our practices.

Nemalux will continue to review this Privacy Policy to ensure it remains current with changing laws and regulations while meeting the evolving needs of customers. In the event of any amendment to the Privacy Policy, a notice will be posted within this page.

## **PRIVACY STATEMENT**

Nemalux recognizes the importance of respecting customers' right to privacy and adheres to the following key principles:

- Nemalux is responsible for personal information under its control.
- The purposes for which personal information is collected will be identified at or before the time the information is collected.
- Knowledge and consent will be obtained for the collection, use, and disclosure of personal information, except where deemed inappropriate.
- The collection of personal information is limited to that which is related to the purposes identified by Nemalux.
- Personal information will not be used or disclosed for purposes other than those for which it was collected, except with the consent of the customer or as required by law.
- Reasonable efforts will be made to ensure that personal information is as accurate, complete, and up-to- date as is necessary for the purposes for which it is used.
- Reasonable security safeguards appropriate to the sensitivity of the personal information in question will protect personal information.
- Information is available to customers regarding Nemalux's policies and procedures relating to the
  - management of personal information.
- Upon request, and within a reasonable period of time, a customer will be informed of the existence, use, and disclosure of his or her personal information and will be given access to that information. A customer is entitled to comment on the accuracy and completeness of his or her personal information, and have that information amended where appropriate.

A customer can address a challenge concerning compliance with the above principles to Nemalux's designated Privacy Officer.

Privacy Officer Nemalux Inc. 1881 120 Ave NE Calgary, AB, Canada, T3K 0S5 Email: privacy@nemalux.com Phone: +1 (403) 242-7475